

Rotech X3 POS - Technical Support

Support, service and warranty contact information.



Technical Support

Rotech provides assistance with X3 installation, operating-system setup, POS software configuration, printer and cash-drawer integration, network connectivity, troubleshooting and hardware service.

Before Contacting Support

Please have the X3 model, serial number, operating system, connected peripherals and a clear description of the issue available. Photos or screenshots can help speed up diagnosis.

Contact

Website	www.rotech.co.tz
General Email	info@rotech.co.tz
Technical Support	helpdesk@rotech.co.tz
Company	Rotech Company Limited

Location	Dar es Salaam, Tanzania
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Warranty and Service

Warranty coverage and service terms may vary by quotation, order and supplied configuration. Keep your invoice or proof of purchase. Physical damage, liquid damage, unauthorized modification and use of unsuitable power adapters may fall outside normal warranty coverage.